

St John of God
Hauora Trust

Performance Report 2025.

Carrying Forward our Healing Mission

Our Financials
Transparency &
trust

Strategic Plan
Shaping the
future together

Our Services
Care & support
in action

Our People
Stories of growth
& healing

This report is published by St John of God Hauora Trust for the purpose of providing an overview of organisational performance for the year ending 30 June 2025.

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He Kōrero nā te Tumuaki A Message from the Chief Executive.



The past year has been one of change and progress for St John of God Hauora Trust. The environment around us continues to evolve, yet our purpose remains steady: to support people to live meaningful lives, to seek opportunities to enable growth and development, and to provide high-quality service provision that honours dignity.

We are adapting to changes in government funding priorities and commissioning models that are reshaping the sector. These changes bring both challenge and opportunity. Our focus is to respond with creativity and determination, ensuring that the needs of people and communities remain at the centre of all decisions. By listening carefully and working in partnership, we are shaping services that remain relevant, sustainable, and deeply connected to those we serve.

A central focus of the year has been the development of our Strategic Plan 2025+. This plan will map our path forward and provide a clear framework for decision-making and accountability. It reflects the contributions of our staff and communities and gives us the structure to strengthen how we work together in the years ahead.

Our people remain at the heart of all we do. They play a special role in society, working each day with tāngata whaikaha, young people, and families to create opportunities and deliver care that matters. Their work is often unseen, yet it is essential to the wellbeing of our communities.

Alongside this, we have continued to build the capability of the organisation. Our digital transformation, service reviews, and operational improvements ensure that we are better placed to meet the challenges of today while preparing for the opportunities of tomorrow.

As we look forward, our focus is on carrying our Mission with confidence. By standing alongside the people we serve, and by supporting our staff to flourish in their roles, we can continue to make a lasting difference in our communities.



Sarah

Sarah Hillier
Chief Executive Officer.

Our Mission

To continue the healing
Mission of Jesus.

Our Vision

We are recognised for care
that provides healing, hope
and a greater sense of
dignity, especially to those
most in need.

Our Values



Manaakitanga
Hospitality



Aroha
Compassion



Whakaute
Respect



Tika
Justice



Hiranga
Excellence

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Karakia.

Karakia ki te Waka a Tama-Rereti

Ka noho au ki ruka i te tuara o te tohora i te Raki
Ka titiro atu au ka tini maha turama a Ikaroa
Ko Te Paepae a Matariki i tua ko
Rehua i muri, ko Takurua i raro, ko Autahi te Ariki
o te Raki i ruka
Takitiritia ra ka ha o ratou ki
Ruka i te Irarakata, kai raro i te
whenua a Papatuanuku
Ko tu, ko tu i tu ha e!
Tuturu mai kia whakamaui
Kia Tina! Tina!
Haumi e! Hui e! Taiki e!

Statement of Service Performance

Our Service to Community: St John of God Hauora Trust
supports tāngata whaikaha, or people living with disability,
in Canterbury and Wellington, as well as tamariki,
rangatahi, whānau and communities in Canterbury.

Our Health and Ability Services deliver community
residential care in Canterbury and Wellington. We also
offer specialist transitional rehabilitation care services in
Christchurch at St John of God Halswell.

Our Community, Youth and Child Services deliver
specialist wrap-around youth and community services in
Canterbury at St John of God Waipuna.

Our people, our stories

Growing our Kawa & Tikanga.

Over the past year, our kaumatua has guided the organisations in giving effect to Te Tiriti o Waitangi, supporting Māori kaimahi and whaiora through culturally informed services. This work has involved collaboration with leadership, the board and staff across sites to foster a genuine partnership grounded in Te Tiriti.

Staff have been encouraged to engage with pepeha at their own pace, connecting with ancestral landmarks and understanding of their whakapapa. This process has nurtured cultural identity and encouraged the development of safe spaces where tikanga Māori is prioritised, particularly during inductions, with mihi whakatau and daily karakia across our sites.

To further support Te Tiriti initiatives, Matua has organised a noho marae for the end of 2025, offering staff and whānau a cultural experience designed to strengthen understanding and development. He has also collaborated with our General Manager of Communication and Marketing to ensure the ongoing brand review integrates cultural storytelling, preserve core cultural elements, and reflect our organisational identity.

Looking ahead, Matua will support an organisational cultural review that will be undertaken in coming year. This review will assess organisation policies, staff and client representation, and opportunities for cultural development, while evaluating staff awareness of Tikanga Māori and Te Tiriti o Waitangi. Findings will inform professional development, strengthen organisational culture, and ensure our services continue to honour the communities we serve.

Service Performance Report

Support Services.

	FY25		FY24
Staff survey perceptions from our people	Actual	Target	Actual
Satisfaction with professional development opportunities	66.4%	80%	NA
Environment is inclusive and respectful of diversity	82.4%	90%	NA
Values an active part of work and how we work together	80.2%	90%	NA
Turnover of permanent staff across all services	22%	33%	23%

Support Services advanced several key organisational projects that strengthen the capacity and resilience of St John of God Hauora Trust. we led the development of the St John of God Hauora Trust Strategic Plan 2025+, which charts the way forward for the organisation. The plan strengthens processes for engaging leaders and staff, ensuring alignment and accountability as we measure progress against our strategic priorities.

We began the development of foundational Tikanga Māori practices in preparation for a Cultural Review. With the guidance of Kaumātua Henare Te Karu, the organisation hosted an increasing number of mihiwhakatau and poroporoaki, strengthening cultural responsiveness across our services.

Support Services implemented an engagement programme to support the cessation of youth reintegration services, delivered in partnership with Ara Poutama Department of Corrections. This raised the profile of St John of God Waipuna and strengthened awareness of the impact of our work.

We implemented the Brand Architecture Review and design refresh process, following the brand research undertaken in 2024. This work will supports greater clarity in our identity while honouring our Mission and Values.

	FY25		FY24
Organisational Strategy and Fundraising	Actual	Target	Actual
Strategic Plan Key Initiatives achieved	75%	95%	78%
Philanthropic and grant funding support	\$220,000	\$205,000	\$297,796
Occupancy rate for residential care facilities	89.8%	98%	95%

Strategic Plan 2025+

Faithful to the Mission, Ready for Tomorrow.



St John of God Hauora Trust's Strategic Plan sets a clear and confident direction for the years ahead. It is both a roadmap and a promise - a commitment to the people and communities we serve, and a vision of how we will continue to bring our Mission to life in a changing world.

Grounded in our values and guided by our commitment to Te Tiriti o Waitangi, the plan builds on the strength of our heritage while looking firmly to the future. It recognises the challenges faced by those we walk alongside, and it responds with care, courage, and compassion.

At the heart of the plan are five pou (pillars) that express what matters most. We will act as wise kaitiaki, building a sustainable future where our resources are cared for and our organisation is resilient. We will keep people at the centre of our services, listening closely and shaping care in genuine partnership. We will empower and support our staff, recognising that their wellbeing and growth are vital to everything we do. We will strengthen the systems that enable our mahi, ensuring they are fit for purpose, connected, and future-focused. And we will amplify the impact of our Mission, so that the healing spirit of Jesus is visible not only in our services but also in the wider communities we influence.

Together, these pou provide a strong framework for our work. They guide our decisions, inspire our actions, and ensure that we hold ourselves accountable. With clear goals and measures of progress, we can track the difference we are making and stay transparent in how we serve.

This Strategic Plan is not simply a document, it is a living expression of our purpose. It sets out how we will remain faithful to our Mission while embracing innovation and growth, shaping an organisation that is sustainable, compassionate, and impactful for generations to come.

Looking ahead.

Our Strategic Plan challenges us to think boldly about what the future requires, while staying practical about the steps needed to get there. At its core, the plan reflects our responsibility to lead with integrity, to measure our progress with honesty, and to remain deeply connected to the Mission that has guided us for generations.

What gives this strategy life are the people and communities at its centre - the tāngata whaiora and tāngata whaikaha we support, the whānau who walk alongside us, the staff who bring their skill and compassion each day, and the partners who share in our vision. For them, this plan is a promise: that we will continue to serve with care and courage, and that we will keep striving for equity, dignity, and hope.

Looking ahead, this plan ensures that St John of God Hauora Trust is not only meeting the needs of today but also preparing for tomorrow. It sets us on a path to grow stronger, more resilient, and more impactful, an organisation that embodies compassion, empowers people, and makes a lasting difference for generations to come.



Building on Our Five Pou.

Our Strategic Plan comes to life through five pou (pillars) that guide our focus and actions.

Each pou holds clear priorities, supported by goals and key performance indicators (KPIs) that allow us to track progress and remain accountable. Together, they ensure that our Mission is not just something we speak about, but something we actively live, in the way we care, how we work, and the impact we create.

Kaitiakitanga ki Mua me ki Muri | Sustainable Futures

We want to look after our resources wisely so we can continue to serve people now and in the future. We will do this by:

- Keep our finances strong and balanced
- Grow income from sources outside government funding
- Measure our carbon footprint so we can reduce it

Manaakitanga Ngā Tāngata Katoa | Client Journey

We put the people we support at the heart of everything we do, listening carefully and shaping services around their needs. We will do this by:

- Achieve 90% satisfaction in our annual surveys
- Co-design 80% of new or updated services with the people who use them
- Support 5% more people across our regions

He Whakamana Ngā Tangata | Empowered Staff

Our staff are our greatest strength. We will support their wellbeing, growth, and development so they can thrive in their work. We will do this by:

- Complete a workforce review to plan for the future
- Achieve 70% positive results in staff wellbeing surveys
- Ensure every staff member has an active development plan

He Whaka Kotahitanga | Integrated Systems

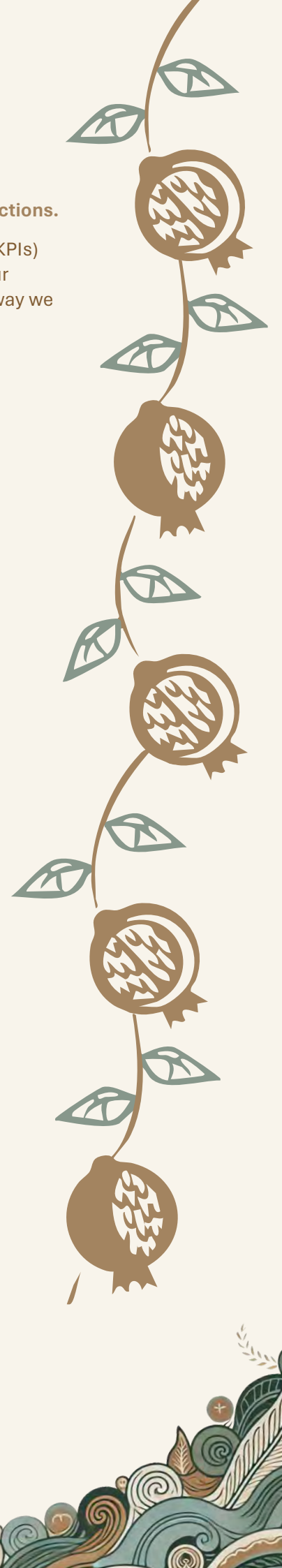
We need good tools and systems to deliver great care. We will invest in digital improvements and make processes easier. We will do this by:

- Introduce at least three new digital improvements
- Use technology to make our work more efficient
- Complete 80% of the milestones in our IT Roadmap

Heke te Wairua | Mission Impact

Our Mission is the heart of who we are. We will continue to strengthen our Catholic identity, build partnerships, and advocate for change. We will do this by:

- All staff to complete Mission and cultural training
- Increase community awareness and recommendations of our services
- Create an advocacy strategy with clear measures



Our people, our stories

Review to support people to live their good life.

The Health and Ability Services Review set out to make sure the Trust keeps delivering high-quality, person-centred care as needs grow and change. It is our most thorough look at services in years, drawing on feedback from residents, whānau, staff and funders alongside operational and clinical data. Guided by the Trust's mission and values, the Review focused on four areas: mission impact, client journey, governance and organisational culture.

It highlighted the need for stronger collaboration across the Trust. We are creating more opportunities for staff to share practice, building better tools for engaging with residents and whānau, and strengthening the systems that support client journeys. This includes new communication approaches, a resident engagement plan and a pilot streaming model to better align support with needs.

The Review also identified ways to make our services more efficient and responsive. We are tightening referral and service approval processes, trialling cashless payments in facilities and improving how we communicate progress to residents and families.

Each recommendation has a clear action plan, priority and timeframe, with senior leaders accountable for delivery. This means the Review is not just a snapshot but a roadmap for making services work better and supporting residents to live their best life.



Service Performance Report

Health & Ability Services.

Our Health and Ability Services division aims to support tāngata whaikaha, or people living with physical and neurological disabilities, to live enriching and fulfilling lives.

The People we supported in the year	FY25		FY24
	Actual	Target	Actual
People receiving residential care services (MSD)	110	110	113
People receiving transitional rehabilitation services (ACC)	33	60	49
Supported Independent Living support to community clients (hours)	1084	600	1045
Respite Care support for people and whānau (nights)	857	400	648
Proportion of residential kiritaki identifying as Māori	12%	17%	12%

FY25 was a year of consolidation and change across Health and Ability Services. We completed a full year of embedding the eCase client management system, which is shaping daily practice, strengthening person centred and person directed support, and giving leaders clearer sightlines for continuous quality improvement.

Services operated within a shifting policy and funding environment. Government settings affected referral patterns and funding rates. In the year we submitted a tender response to join the new Ministry of Social Development Disability Support Services provider panel.

We also implemented the first tranche of actions from the Health and Ability Services operational review, with a focus on consistent practice, governance, and reporting across regions. A key focus of the review is developing a more detailed picture of resident lifestyle aims and ambitions, and how our service works to support people to live their best life.

Our Rehabilitation and Therapy team continued collaborations with Burwood Spinal Unit, the Brain Injury Rehabilitation Service, and Puawai Rehabilitation Service in transitional rehabilitation.

The service secured ACC Training for Independence, expanding our rehabilitation pathway for people who need structured, community based recovery support. Specialist outpatient physiotherapy for Stroke is a new service offering that is available for community in Christchurch.

The team also continued to embed the Pastoral Care practice model, supporting residents and families through the evolving realities of life with physical and neurological disability.

During the year we also closed our Rolleston facility. This decision reflected both referral challenges and the need to ensure that resources were directed where they could most effectively support residents and their whānau.

Ross' volunteering contribution to the lives of residents at St John of God Halswell.

At St John of God Hauora Trust, we are fortunate to be surrounded by people whose generosity and service enrich the lives of our residents every day. Among these remarkable individuals is Ross Purves, whose extraordinary contributions were recognised earlier this year when he became the recipient of Eldernert's first-ever Resident of the Year Award.

A resident at The Oaks in Ōtautahi, Ross is a regular presence at our Halswell site, where he gives generously of his time and energy to support a wide range of activities. His connection with Halswell is personal as his son, Scott is a resident who lives with the same hereditary medical condition that Ross's late wife, Mary had. The personal connection has led to Ross visiting Halswell three times a week, assisting with activities, and bringing joy to those around him. His dedication has already been recognised with several certifications of appreciation for voluntary service at St John of God.

When reflecting on what motivates him, Ross explains that volunteering has "given me an opportunity to give something back for all the hard work they are doing here." This spirit of reciprocity shines through his active volunteering. While Scott is not always present, Ross regularly helps run housie on Mondays and supports bowls and other activities on Thursdays.

For Ross, volunteering is more than a way of giving back, it represents decades of service. His journey began as a young man with the Roundtable service group, where members under the age of 40 carried out a range of charitable projects in their communities. Now at 78, Ross continues to embody the same dedication to others, summing up his outlook simply, "It's the personal satisfaction of enjoying what I am doing, I really enjoy being around and helping people."

At St John of God Hauora Trust, we are proud to recognise the remarkable contributions of Ross and all our volunteers.



Service Performance Report

	FY25		FY24
Resident lifestyle activities and volunteer support	Actual	Target	Actual
Supported activities in the community (attendance)	1,372	2,000	NA
In house group activity programme participation (attendance)	9,682	11,000	NA
Volunteer contribution by our community (hours)	2,172	2,000	NA
Volunteer shifts completed	991	900	NA

The implementation of eCase has significantly increased our capacity to understand the scope of in-house and community activities offered to people living in our service and will allow for improved benchmarking and has supported us in substantiating needs for resident community engagement.

in future resident feedback survey interviews in 2025, residents will identify their lifestyle aims in further detail to continue to build evidence for community activity support needs and aspirations.

Volunteers contributed over 2000 hours of support for residents and our team aims to improve coordination to support our ability to further develop our volunteering programme. Our volunteers support our lively in-house activities programme as well as supporting residents in their community engagement needs.



Our people, our stories

Social Impact Assessment delivers strong evidence for Adventure Therapy in youth development.

In mid-2024, we secured funding from the Rātā foundation's Strengthening the Sector fund to undertake a formal review of our Adventure Therapy programme. For 25 years, Waipuna has delivered Adventure Therapy through a range of services, and while our internal measures consistently demonstrated strong reintegration outcomes, the programme had never been independently evaluated. We recognised the need to build a stronger evidence-base and to demonstrate its wider impact.

This funding enabled us to commission a Social Impact Assessment (SIA) of Adventure Therapy, carried out in partnership with Social Research & Evaluation. The timing was significant, as in early 2025 we were advised by Ara Poutama, Department of Corrections, that operational funding for youth reintegration programmes delivered by Waipuna would cease from 1 July 2025.

The SIA provided a comprehensive review of Adventure Therapy at Waipuna. It documents the historical and current impact of the programme and developed a theory of change model that captures how adventure therapy principles are embedded across St John of God Waipuna and our service delivery. It also assessed the outcomes for rangatahi and their whānau, as well as the wider impacts within schools and reintegration pathways, identifying ripple effects across communities. As well as exploring how effectively cultural needs are being met through the programme, ensuring the approach remains relevant and responsive for the future.

Commissioning the SIA has strengthened our ability to evidence outcomes and communicate the unique approach behind our Adventure Therapy Programme. The findings not only inform our own future development, but also provide valuable insights for service providers, funders, and decisions-makers across Aotearoa. The support of the Rātā Foundation has been pivotal in ensuring the Adventure Therapy programme can be sustained, enhanced and shared as a proven model of impact.

"Hiking session from our Adventure-Based Therapy programme."

Service Performance Report

Community, Youth
& Child Services.

	FY25		FY24
Health and Wellbeing Service	Actual	Target	Actual
Youth mental health counselling support (contacts).	4105	3360	3176
Youth mental health therapy group support (clients).	69	60	64

The Health and Wellbeing Service provided significant support to rangatahi across Canterbury during FY25. Our team provided specialist support in alcohol and other drugs, disordered eating, depression, and anxiety. Group therapy programmes offered brief intervention adventure therapy, support for disordered eating, and AOD interventions, giving young people safe spaces to connect and build resilience.

The Manu Ka Rere youth mental health partnership remained a cornerstone of our regional response. Our team continued delivery of Mana Ake in primary schools, helping tamariki strengthen resilience and wellbeing at earlier stages of life. Looking forward, we are preparing to implement a new eating awareness programme that will build on our capability in youth mental health and provide another important pathway of support.

	FY25		FY24
Community Development	Actual	Target	Actual
Youth Reintegration support for rangatahi who have offended (Ara Poutama)	25	30	33
Rangatahi Tumanako prosocial mentoring programme (MSD)	40	30	24
Secondary school Adventure Therapy programme (MYD)	119	85	98

Ministry of Youth Development secondary school programme continued to grow in impact and has led to new opportunities such as the partnership initiative with Canteen, extending the reach of experiential learning approaches to more young people.

We also advanced the development of an independent Social Impact Assessment, which will provide a stronger evidence base for the outcomes generated by our adventure therapy and mentoring programmes. We will next aim to implement a Social ROI assessment for our Youth Reintegration support services.

Participation in reintegration services with Ara Poutama reduced this year due to the conclusion of the Te Whare Hapai Tangata Youth Reintegration programme. We continue to grow the Tūmanako Group prosocial mentoring programme, that supports young people in their community reintegration towards education and employment.

Alongside service delivery, the Community Action on Youth and Drugs (CAYAD) team continued its advocacy work, supporting communities to challenge licensing applications in vulnerable areas and to strengthen local approaches to harm reduction.

Our people, our stories

A journey to positive parenting and connection.

J came to Waipuna as a 22-year-old single mother of a 3-year-old daughter, she has been involved with us for a year and six months. J has been in the OT system her entire youth. She has been diagnosed with FASD and ADHD. J has a history of severe trauma. J is now a parent herself. Due to her limited exposure to positive parenting, J struggles to positively parent her own daughter. Report of concerns were lodged with OT. J has refused to meet with OT due to her own experience of OT growing up.

Due to J's explosive coping strategies she has been unable to maintain consistent or steady relationships with support people, agencies or statutory services. Waipuna became involved with J and through steady and consistent practice formed an initial relationship with J. Part of this was connecting with J when she was desperate for accommodation which we could help with, but this has grown into a supportive and collaborative relationship.

J has received support around engaging with the medical system and is building trust with GPs to help her manage her FASD and ADHD alongside assessing birth control which has allowed her to have choice around expanding her family and what she wants to prioritise.

J has been supported repair relationships with MSD and is experiencing these relationships as more supportive than punitive. J is now more open to accepting parenting support from her Waipuna social worker. Her daughter starts school this year and J is now able to provide steady care to support this transition. J is attending some Waipuna group activities which is a real success given that she is fearful of social relationships with peers and has anxiety.

J attends our connections and explorers opportunities taking her daughter to Orana Park with other young parents, Christmas Parties, mother's day celebrations and picnics. J has been observed to show real joy in these experiences despite her anxiety in getting to them. J is talking about next steps now in regards to her future and what she wants to study and what career path she wants. Recently J has been supported into long-term social housing.

She is learning skills on connecting her electricity, internet, and coordinating her move. The greatest success is that she came to us reluctantly only because we could help her achieve long-term accommodation, now that she has this, she does not want to lose Waipuna support as she wants to continue working towards her future.



Service Performance Report

	FY25		FY24
Young Parents Development Service	Actual	Target	Actual
Social Work support for young parents	40	31	40
Pregnancy and parenting education groups (10 week)	6	6	6
Attachment, parenting, and connection groups for young parents	111	50	80

The Young Parents Development Service continued to provide essential support for young parents, combining individual social work, parenting education, and group-based programmes. Over the year, 40 young parents were supported through Oranga Tamariki funded social work, six pregnancy and parenting education groups were delivered, and 111 parents engaged in attachment, parenting, and connection groups, exceeding targets and reflecting strong demand for this service.

While capacity for 1:1 social work reduced due to changes in Oranga Tamariki funding, we strengthened our group-based supports, including new initiatives for rainbow young parents. Group delivery has proved to be an effective way of building community and connection, creating safe spaces for parents to share experiences and learn new skills.

Partnerships remain central to our work. We collaborated closely with Kimihia Young Parents College, Kingdom Resources, Enabling Youth, Sexual Wellbeing Aotearoa, and Te Puawaitanga to deliver group sessions on healthy relationships, budgeting, and parenting. These partnerships ensure that young parents can access a wide network of support and build stronger connections in the community.

We are grateful for the support of the Eliza White Charitable Trust, which has enabled us to sustain and expand this work. With their help, and through our continued collaboration with community agencies, we are supporting young parents to navigate complex challenges, strengthen their whānau, and create safe and positive environments for their children.

	FY25		FY24
Little Owls Preschool	Actual	Target	Actual
MoE funded hours against tamariki enrolled at the centre	89%	83%	NA
Equity funding support for subsidised whānau enrolment	\$33,390	\$30,000	NA
Tamariki enrolled at Little Owls Preschool	66	60	66

Little Owls Preschool continued to provide a nurturing and inclusive early learning environment for tamariki and their whānau. This year we achieved 89 percent of Ministry of Education funded hours against enrolments, reflecting strong engagement with the service.

Equity funding of \$33,390 was distributed to support subsidised whānau enrolments, ensuring that access to early learning is available to those who need it most.

Financial performance improvements have strengthened our ability to deliver targeted support and maintain service quality. We acknowledge KidsCan as an ongoing partner in this work, providing valued assistance to tamariki and whānau.

We also welcomed Violet Isaac as our new Service Manager, who brings experience and passion to the role as we continue to grow and strengthen the preschool.

Celebrating our 12 years of partnership with Ara Poutama Department of Corrections.

For over a decade, Waipuna has partnered with Ara Poutama Department of Corrections, to deliver specialised youth integration services in Canterbury. This collaboration has been pivotal in supporting rangatahi aged between 18-24 as they transition from rehabilitation programmes into the community, helping them build skills and resilience for long-term positive change.

The Waipuna Youth Reintegration Programme is grounded in experiential learning and Adventure Therapy, it prepares young people to practice real-life challenges in safe, structured environments, fostering confidence, problem solving skills, emotional regulation and personal responsibility.

This model has proven highly effective, with results in Canterbury exceeding what has been achieved in other regions. Since 2021, 120 young people have engaged with the programme, we achieved an 85% completion rate, and 204 reintegration outcomes were achieved. Additionally, 60% of graduates transitioned into MSD-funded Prosocial Reintegration Programmes, and 54% enrolled in the MSD Driver's License programme in the last year.

Kahu's Journey – From the Justice System to a Future of Hope

At the age of 17, Kahu stole two bikes from a garage. The homeowners, a police officer and a social worker, took a restorative approach, attending his Family Group Conference (FGC) and attempting to support his rehabilitation.

However, his youth justice social worker failed to provide consistent follow-up, leaving him without structured guidance. Recognising his vulnerability, they connected him with Te Rangatahi Tūmanako Trust, where Reon, a youth mentor, began working with him.

Despite engaging in activities such as Adventure Therapy, half-marathons, mountain biking, and indoor netball, Kahu struggled to separate himself from old influences. He relapsed into alcohol, parties, and gang activity, leading to multiple violent offences, including aggravated robbery and grievous bodily harm. By age 22, he had been incarcerated three times and formally joined a gang, following the path of many of his family members.

Upon his release at age 24, Kahu's made a request to his probation officer to join the reintegration programme at Waipuna. Kahu's prior engagement with the team at Waipuna had laid the foundation of relationships and trust to support a successful programme referral. Re-engaging with Tūmanako staff, he began to see an alternative future, one focused on fatherhood, stability, and personal growth.

He made the difficult decision to leave the gang, knowing this would place him at risk. Moving into Waipuna House, where tikanga and kawa were upheld, he took his first significant step, handing in his gang clothing and insignia.

Leaving the gang brought immediate consequences. He was violently assaulted and threatened with firearms, including a gun being placed in his mouth. Fearing for his safety and that of his four-year-old son, Kai, Kahu contacted the police for the first time, a significant moment that reflected his commitment to change. With staff support, he secured social housing, ensuring a stable environment for his family.

Since age 24, Kahu has consistently attended Alcoholics Anonymous, engaged in counselling at Waipuna, and participated in fortnightly art therapy sessions. He has rejoined the Tūmanako Touch Team, finding a new peer group that promotes health, stability, and positive social connection. He enrolled in a personal training course, and despite setbacks, he remains committed to education and self-improvement.

Kahu's journey is not without challenges, but his unwavering commitment, combined with the long-term, unconditional support of Waipuna and Tūmanako, has given him the tools to build a different future. He is now focused on being a present father, a leader in his community, and an example of transformation for others seeking a way out of the cycle of violence and incarceration.

Training for Independence service to support people in the community.

This year, St John of God Halswell launched the ACC Training for Independence (TI) – Te Ata Pō programme, strengthening our capability to deliver high quality, tailored care for individuals recovering from serious injuries. This community-based, rehabilitation service supports kiritaki (clients) to restore and sustain independence in daily life, while reducing the need for further rehabilitation and long-term dependency on support services.

Kiritaki can be directly referred by ACC, or via traumatic brain injury or spinal cord injury rehabilitation services, even if they have not previously accessed our residential care services.

Over a period of up to six months, our experienced rehabilitation team will deliver flexible, in-community or in-home therapy, tailoring each plan to the goals, needs and strengths of the individual.

This programme is designed to be goal-orientated and collaborative, with kiritaki actively involved in defining their recovery objectives, from regaining mobility to re-engaging with work, study, or social activities.

Te Ata Pō focuses on building functional ability, resilience and confidence, supporting kiritaki to re-engage with everyday life, reconnect with their community and reduce the risk of further injury. By providing both short- and long-term support, our team equips kiritaki with the skills, knowledge, and strategies to maintain independence beyond the programme.

The ACC Te Ata Pō Training for Independence service is a significant milestone for St John of God Hauora Trust. It allows us to extend a responsive, and person-centred rehabilitation pathway to the wider community, and complementing our existing residential and health services.



Performance Report 2025

Financial Statements.



Financial Statements.

Statement of Financial Performance

	Note	2025 \$'000	2024 \$'000
Revenue from exchange transactions	4		
Accommodation and service fees	6, 7	18,958	19,469
Government grants and subsidies	23	4,250	3,942
Other grants and subsidies	23	220	298
Other operating revenue	6	845	642
		24,273	24,351
Revenue from non-exchange transactions	4		
Donations	23	3	6
Total Revenue		24,276	24,357
Expenses			
Employee costs and contract remuneration		17,567	17,779
Supply costs		1,671	1,658
Other operating expenses		1,401	1,615
Centralised support and service costs		2,075	2,447
Board expenses		86	91
Total expenses		22,800	23,141
EBITDA		1,476	1,217
Interest income		(101)	(139)
Interest expense	10	19	125
Net Interest		(82)	(14)
Depreciation owned assets	9, 16	652	600
Depreciation leased assets	10	121	106
Operating surplus		785	525

Financial Statements.

Statement of Financial Position

	Note	2025 \$'000	2024 \$'000
Assets			
Current assets			
Cash and cash equivalents	12	885	904
cash held on behalf of residents	15	171	159
Bank deposits	13	1,438	1,360
Sundry debtors and other receivables	7,11	2,155	1,851
Total current assets		4,649	4,274
Non-current assets			
Property, plant and equipment	9, 10,11, 16	8,136	8,191
Capital work in progress	20	166	353
Leased assets	10	434	394
Total non-current assets		8,736	8,938
Total assets		13,385	13,212
Liabilities			
Current liabilities			
Trade payables and other liabilities	8	1,902	2,327
Residents' funds	8, 15	171	199
Employee benefits liabilities	14	1,322	1,387
Grants held for future or other specific purposes	4	421	261
Bank loan	17	0	341
Lease liability	10	129	102
Total current liabilities		3,945	4,577
Non-current liabilities			
Lease liability	10	312	292
Total non-current liabilities		312	292
Total liabilities		4,257	4,869
Trust equity			
Retained surpluses		9,128	8,343
Total equity attributes to the trust		9,128	8,343

Financial Statements.

Statement of Movements in Equity

	2025 \$'000	2024 \$'000
Equity at beginning of the year	8,343	7,818
Operating surplus / (deficit) for the year	785	525
Equity at the end of the year	9,128	8,343

Statement of Cash Flows

	2025 \$'000	2024 \$'000
Surplus	785	525
Depreciation and Amortisation	773	706
Changes in Working Capital		
Accounts Receivable	(289)	(589)
Prepayment	(14)	(38)
Inventories	0	37
Trade Payables & Accruals	(47)	295
Goods & Services Tax	(366)	414
Employee Benefit Liabilities	(65)	151
Grants for Future or Specific Purposes	159	113
Cash from Operations	936	1,614
Capital Expenditures	(571)	(799)
Investment in Shares Co-op Supplier	0	16
Cash from Investing	(571)	(782)
Bank Loan	(341)	(2,057)
Related Party Loan	0	(259)
Lease Liability	47	(13)
Cash from Financing	(293)	(2,392)
Total change in cash	72	(1,497)
Beginning Cash Balance	2,423	3,920
Total Change in Cash	72	(1,497)
Ending Cash Balance	2,494	2,423

Approved by two trustees on behalf of the trust board 5 September 2025.



Trustee



Trustee

Notes to the Financial Statements.

General Notes

1. Reporting Entity

St John of God Hauora Trust (the Trust) is a charitable trust, based in Christchurch, incorporated under the Charitable Trusts Act 1957 on 29 June 1993 and registered under the Charities Act 2005 10 June 2008. The Trust provides residential care and support services at Halswell, Christchurch; Addington, Christchurch; Rolleston, Selwyn; Karori, Wellington and Clouston Park, Upper Hutt for people living with physical and neurological disability. It also provides community and social services in Christchurch to young people aged 10 to 25 years and their whānau, as well as an early childhood education service in Christchurch.

2. Authorisation

On behalf of the Trust's board of trustees, two members of the board authorised these financial statements for the year ended 30 June 2025 on 5 September 2024.

3. Statement of Compliance and Basis of Preparation

The financial statements of the Trust have been prepared in accordance with Tier 2 Public Benefit Entity (PBE) standards and disclosure concessions have been applied. The Trust is eligible to report in accordance with Tier 2 PBE standards because it does not have public accountability and it is not large. All values are reported in New Zealand Dollars.

4. Public Entity (PBE) Standards on Accounting Policies and Disclosures

The accounting policies adopted in these financial statements are consistent with the PBE Standards. The key accounting policies and disclosures required by the PBE accounting standards are as follows:

PBE IPSAS 2: Cash Flow Statement

PBE IPSAS 2 prescribes that PBE entities provide a Cash Flow Statement. The Trust has included a Consolidated Cash Flow Statement including last year's comparative statement.

PBE IFRS 9: Financial Instruments

PBE IFRS 9 establishes principles for recognising and measuring financial assets, financial liabilities, and some contracts to buy or sell non-financial items. A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity.

Financial Assets

The classification of financial assets at initial recognition depends on the financial asset's contractual cash flow characteristics and the Trust's business model for managing them is primarily based on collecting contractual cash flows initially held at amortised cost. The Trust's financial assets include cash and cash equivalents, cash held on behalf of residents, bank deposits, sundry debtors and other receivables.

Financial assets at amortised cost are subsequently measured using the effective interest rate (EIR) method and are subject to impairment. Gains and losses are recognised in surplus or deficit when the asset is derecognised, modified or impaired and a financial asset, or part of, is derecognised when the rights to receive cash flows from the asset have expired.

The adoption of PBE IFRS 9 requires the Trust to recognise an allowance for Expected Credit Losses (ECLs) for all debt instruments not held at fair value through surplus or deficit. ECLs are based on the difference between the contractual cash flows due in accordance with the contract and all the cash flows that the Trust expects to receive, discounted at an approximation of the original effective interest rate.

Financial Liabilities

The Trust's financial liabilities are classified at initial recognitions as loans and borrowings and payables. These include payables under exchange transactions, including bank overdrafts, trade payables and accruals, residents' funds, bank loan and loan from St. John of God Healthcare Inc.

After initial recognition, interest-bearing loans and borrowings are subsequently measured at amortised cost using the EIR method. Gains and losses are recognised in surplus or deficit when the liabilities are derecognised as well as through the EIR amortisation process. Amortised cost is calculated by considering any discount or premium on acquisition and fees or costs that are an integral part of the EIR. The EIR amortisation is included as finance costs in the statement of surplus or deficit.

A financial liability is derecognised when the obligation under the liability is discharged or waived or cancelled or expires. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as the derecognition of the original liability and the recognition of a new liability. The difference in the respective carrying amounts is recognised in the statement of surplus or deficit.

PBE IPSAS 13: Leases

PBE IPSAS 13 prescribes that a lease that transfers substantially all risks and rewards incidental to ownership of an asset as a finance lease and that an operating lease is a lease other than a finance lease. The Trust has leased motor vehicles and photocopiers or multi-function devices as finance leases.

PBE IPSAS 20: Related Party Disclosures

PBE IPSAS 20 prescribes that related party information and remuneration of Key Management Personnel is disclosed. The Trust has included these elements as a note.

PBE IPSAS 23: Revenue from Non-Exchange Transactions

PBE IPSAS 23 prescribes that revenue arising from exchange transactions is reported separately from non-exchange revenue. The Trust has made this differentiation.

Non-exchange revenue from grants and donation can only be deferred and recognised as liability if there is a condition attached that requires the Trust to use the funds as specified or return the funds if the Trust does not perform as specified. The Trust has stated revenue from non-exchange transactions when received in accordance with PBE IPSAS 23.

PBE FRS 48: Service Performance Reporting

PBE FRS 48 requires that Tier 1 and Tier 2 Public Benefit Entities provide Service Performance Information for reporting periods beginning on or after 1 January 2022. St John of God Hauora Trust is a Tier 2 PBE and the Trust's Statement of Service Performance for 2024/25, with 2023/24 comparative performance is included in these Statements.

5. Income Tax

St John of God Hauora Trust is registered as a charitable entity with Charities Services and is therefore exempt from income tax and resident withholding tax.

6. Income

The Trust recognises income when and as services are rendered.

7. Service and other Receivables

The Trust states its receivables at original invoice value inclusive of GST less impairment losses.



8. Accounts Payable, Expense Accruals, Provisions and Residents' Funds

The Trust recognises a liability for trade and other payables for goods and services provided to it that are unpaid at the end of the financial year and usually settled within 30 days. The Trust states its payables inclusive of GST.

The Trust also recognises and provides for a liability for expenses incurred but not invoiced by suppliers or other creditors. These liabilities include residents' funds and provisions (see note 17), payroll deductions, employee remuneration due on a specified day and goods and services received but not yet invoiced.

9. Property Plant and equipment

The Trust states its property, plant and equipment at cost less accumulated depreciation and any impairment losses. Depreciation applies on a straight-line basis at rates calculated to write off the cost of each item over its expected useful life. The estimated useful lives of the trust's assets are:

- Building (11 Messines Rd, Karori) 40 years
- General plant and equipment between 5 and 10 years
- Computer equipment between 3 and 4 years
- Other office equipment between 3 and 5 years
- Furniture and fittings between 5 and 15 years
- Leasehold improvements 10 years
- Motor vehicles between 4 and 5 years

10. Leased Assets

The Trust uses properties at Nash Road, Halswell, Christchurch; Parade Court, Addington, Christchurch; Woodham Road, Wainoni, Christchurch; and Masefield Drive, Rolleston. These properties are owned by the parent entity St John of God Health Care Inc. (SJGHC), of Perth, Western Australia. The Trust enjoys the use of these properties pursuant to lease agreements with SJGHC that specify a small rent of \$1 per annum per property. The Trust has recognised minor leasehold improvements related to these properties (refer note 18) but major developments or improvements to these properties are funded by SJGHC and recognised in their accounts.

The Trust leases a property at Ferguson Drive, Upper Hutt (Clouston Park) and office space in Christchurch CBD for Trust Administration (Support Office) from private landlords as operating leases. Operating leases are leases that do not substantially transfer all the risks and benefits incidental to ownership of the leased item to the Trust. Lease payments are recognised as an operating lease expense on a straight-line basis over the lease term. The total of future minimum operating lease payments is: Less than one year: \$129,375 (2024: \$146,000) and one to five years: \$75,000 (2024: \$53,125). There are no leases greater than five years. However, there is one right of renewal of two years for Ferguson Drive from 19 February 2026 and one right of renewal of two years from 1 July 2027 for Christchurch Support Office. The Trust paid \$147,485 in operating lease payments (2024: \$144,500).

The Trust leases motor vehicles and multi-function device office equipment pursuant to finance lease agreements. The Trust recognises as finance those leases that substantially transfer all of the risks and benefits incidental to ownership of the leased item to the Trust. Assets held under a finance lease are capitalised at the commencement of the lease at fair value of the asset or if lower, at the present value of the future minimum lease payments. The Trust recognises the lease liability at the inception of the lease, at the same amount as the capitalised leased asset. After initial recognition, finance lease payments are apportioned between interest expense and the reduction of the lease liability and interest costs are recognised as an expense. Assets held under a finance lease are depreciated over the shorter of the estimated useful life of the asset or the lease term. The depreciation for leased assets amounts to \$120,644 (2024: \$105,790).

Finance lease payments due in one year and GST exclusive amount to \$129,499 (2024: \$101,912) and between one year and five years \$260,090.65 (2024: \$248,646) and over five years \$51,705 (2024: \$51,705).

11. Impairment of Assets

The Trust reviews all its assets for impairment whenever circumstances indicate that the carrying value may not be collectable or recoverable through use or sale. The Trust recognises impairment losses when:

- Property plant and equipment: the amount of the asset's carrying amount exceeds its recoverable amount.
- Receivables: a receivable may not be recovered in full.

In each case, the Trust recognises an impairment loss in the statement of financial performance.

12. Cash and Cash Equivalents and Bank Overdraft

Cash and cash equivalents comprise bank and cash balances net of overdrafts.

13. Bank Deposits

The Trust invests its surplus funds on bank deposits with maturities not exceeding twelve months. At balance date the trust held \$1,438,419 (2024: \$1,360,084) in bank deposits and \$455,472 (2024: \$214,353) matures within three months of balance date.

14. Employee Benefit Liabilities

The Trust recognises and provides for a liability for benefits earned by employees but not paid at balance date being measured at their nominal amount. Employee benefits include annual leave, alternative holiday days, and long service leave.

15. Residents' Funds

Included in Current Assets is cash held on behalf of residents \$170,723 (2024: \$158,867) being funds deposited with the Trust by residents and/or their families and supporters. Residents draw on these funds from time to time for their personal needs. The Trust holds these funds in a separate trust bank account on behalf of the residents. There is also an off-setting current liability of the same amount reflecting that these funds belong to the residents.

16. Fixed Assets

	Plant & Machinery	Office Equipment	Furniture & Fittings	Leasehold Improvment	Motor Vehicles	Land & Building	Total
Cost							
As of 30 June 2024	2,280,455	805,817	1,577,580	1,356,146	231,628	6,394,922	12,646,547
Additions	419,454	67,257	102,807	3,864	4,000	0	597,382
Disposals		(7,033)	0	0	(10,000)	0	(17,033)
As at 30 June 2025	2,699,909	866,041	1,680,387	1,360,009	225,628	6,394,922	13,226,896
Depreciation & Impairment							
As of 30 June 2024	1,283,382	657,416	877,474	742,789	177,169	717,709	4,455,939
Depreciation charge for the year	199,058	78,794	114,048	130,640	12,125	117,463	652,127
Impairment							
Disposals		(7,033)	0	0	(10,000)	0	(17,033)
As at 30 June 2025	1,482,440	729,177	991,522	873,429	179,294	835,172	5,091,033
Net Book Value							
As at 30 June 2024	997,073	148,401	700,106	613,356	54,458	5,677,213	8,190,606
As at 30 June 202	1,217,469	136,864	688,865	486,580	46,334	5,559,750	8,135,863

17. Bank Loan

The residual bank loan with ANZ Banking Group of \$340,533 was repaid in full on 26 July 2024, in line with the terms of the facility. At 30 June 2025, the Trust has no bank loan outstanding. The flexi loan facility of \$500,000 (2024: \$2,000,000) remains available but was not utilised during the financial year.

18. Related Parties Transcations

St John of God Health Care Inc (SJGHC) provides use of properties at minimal payment (refer note 12) and during the year, the Trust continued to pay capital project costs on behalf of SJGHC and have been reimbursed. At balance date there was nil (2024: nil) in developments in progress that had not been invoiced to SJGHC. The related party transactions with SJGHC are:

	2025	2024
Expenditure paid	80,708	79,789
Capital Expenditure funded by SJGHC	113,422	126,409
Other Expenditure funded SJGHC	3,851	45,500
Sums dues to us at balance date	0	0

19. Contingent Assets and Contingent Liabilities

There are no contingent assets or contingent liabilities (2024: nil).

20. Capital Work in Progress

At 30 June 2025, the Trust had work in progress totalling \$166,085 (2024: \$353,358). No individual project is considered material at year end.

21.Events Occurring After Balance Date

There are no significant events occurring after balance date.

22. Key Management Remuneration

The Executive Leadership Team provides key management of the Trust and consists of seven members (equivalent to 6.05 FTE). The Board of Trustees that governs the Trust has five external members. The remuneration paid to the Executive Leadership Team was \$927,138 (2024: \$911,247) and the Board of Trustees \$76,500 (2024: \$75,078).



23. Grants and Subsidies

	2025	2024
Government Grants		
Health New Zealand / Te Whatu Ora	1,212,250	1,178,054
Christchurch City Council	0	2,500
Department of Corrections / Ara Poutama	665,175	641,448
Lottery Community Grant	48,750	18,150
Ministry of Education	790,261	654,222
Ministry of Health	363,156	358,039
Ministry for Children / Oranga Tamariki	699,913	568,368
Ministry of Social Development	117,212	263,724
Ministry of Youth Development	195,000	97,500
Ministry of Housing and Urban Development	158,507	160,030
Government Grants	4,250,227	3,942,038
Non-Government Grants		
Bernie Jago	4,000	0
Elizabeth Ball Charitable Trust	0	2,500
Eliza White Charitable Trust	53,000	39,500
Hoatu Fund	0	1,000
Hugo Charitable Trust	0	60,000
The Tindall Foundation	12,000	15,000
Kiwi Gaming Foundation	3,327	0
Mainland Foundation	0	15,095
Maurice Carter Charitable Trust	0	10,000
Nikau Foundation	6,500	0
Rātā Foundation	100,000	85,000
Tū Manawa Active Aotearoa	0	13,000
Te Rangatahi Tumanako Trust	41,543	41,700
Recreation Aotearoa	0	15,000
Total Exchange Grants & Subsidies	220,370	297,796



Performance Report 2025

Unqualified Audit Report.





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Independent auditor's report to the Trustees of St John of God Hauora Trust

Opinion

We have audited the performance report (the "performance report") of St John of God Hauora Trust (the "Entity"), which comprises the financial statements on pages 14 to 22, and the service performance information on pages 2, 6, 8 and 10. The complete set of financial statements comprise the statement of financial position of the Entity as at 30 June 2025, and the statement of financial performance, statement of movements in equity and statement of cash flows for the year then ended of the Entity and the notes to the financial statements including a summary of significant accounting policies and other explanatory information.

In our opinion, the performance report presents fairly, in all material respects:

- the financial position of the Entity as at 30 June 2025 and its financial performance and cash flows for the year then ended
- the service performance for the year ended 30 June 2025, in that the service performance information is appropriate and meaningful and prepared in accordance with the Entity's measurement bases or evaluation methods

in accordance with Public Benefit Entity Standards Reduced Disclosure Regime issued by the New Zealand Accounting Standards Board.

This report is made solely to the Trustees, as a body. Our audit has been undertaken so that we might state to the Trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Entity and the Trustees, as a body, for our audit work, for this report, or for the opinions we have formed.

Basis for opinion

We conducted our audit of the financial statements in accordance with International Standards on Auditing (New Zealand) and the audit of the service performance information and in accordance with NZ AS 1 (Revised) *The Audit of Service Performance Information* ("NZ AS 1"). Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the performance report* section of our report.

We are independent of the Entity in accordance with Professional and Ethical Standard 1 *International Code of Ethics for Assurance Practitioners (including International Independence Standards)* (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interest in, the Entity. Partners and employees of our firm may deal with the Entity on normal terms within the ordinary course of trading activities of the business of the Entity.



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Information other than the financial statements and auditor's report

The trustees of the Entity are responsible for the other information. The other information comprises the performance report, but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained during the audit, or otherwise appears to be materially misstated.

If, based upon the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Trustees' responsibilities for the performance report

The trustees are responsible, on behalf of the Entity, for;

- the preparation and fair presentation of the performance report in accordance Public Benefit Entity Standards Reduced Disclosure Regime issued by the New Zealand Accounting Standards Board.
- the selection of elements/aspects of service performance, performance measures and/or descriptions and measurement bases or evaluation methods that present service performance information that is appropriate and meaningful in accordance with Public Benefit Entity Standards Reduced Disclosure Regime issued by the New Zealand Accounting Standards Board;
- the preparation and fair presentation of service performance information in accordance with the Entity's measurement bases or evaluation methods, in accordance with Public Benefit Entity Standards Reduced Disclosure Regime issued by the New Zealand Accounting Standards Board;
- the overall presentation, structure and content of the service performance information in accordance with Public Benefit Entity Standards Reduced Disclosure Regime issued by the New Zealand Accounting Standards Board.; and
- such internal control as the trustees determine is necessary to enable the preparation of a performance report that is free from material misstatement, whether due to fraud or error.

In preparing the performance report, the trustees are responsible for assessing on behalf of the entity the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the Entity or cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the performance report

Our objectives are to obtain reasonable assurance about whether the performance report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing (New Zealand) and NZ AS 1 will always detect a material misstatement when it exists. Misstatements can arise from fraud or



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error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this performance report.

A further description of our responsibilities for the audit of the performance report is located at the External Reporting Board website: <https://www.xrb.govt.nz/standards/assurance-standards/auditors-responsibilities/audit-report-14-1/>. This description forms part of our auditor's report.

The logo for Ernst & Young, featuring the company name in a stylized, handwritten script font.

Chartered Accountants
Christchurch
8 September 2025

