

Strategic Plan 2021 – 2025

Strategic Priorities



St John of God Hauora Trust

The key initiatives for FY25 - from 1 July 2024 to 30 June 2025.

1. The People we Support

We are known for high-quality, excellent services that are person-centred and enhance taha tinana (physical health), taha wairua (spiritual health), taha whānau (family), and taha hinengaro (mental health), by promoting tino rangatiratanga (self-determination).



OBJECTIVES

- Strong and consistent brand promise met every time
- Client-centred approach to all we do
- Clients are empowered and active participants in their own goals and aspirations
- Deep understanding of client wellbeing, as well as physical, cultural, and spiritual needs
- Improved Health equity for Maori and Pasifika clients

MEASURES OF SUCCESS

- Client satisfaction
- Qualitative reports on client care and support
- Zero complaints related to client care and support
- Little Owls enrolment against attendance
- Pae Ora monitoring

#	INITIATIVE	RATIONALE	SPONSOR
PS1	Enhance Waipuna cultural competency and development	Cultural competency improves our ability to support increasing diversity in rangatahi and hapori.	CYCS/ECE
PS2	Proactively foster diversity and inclusion	Environments that support diversity and inclusion are safe, responsive and welcoming for clients and staff.	ALL
PS3	Strengthen whānau engagement at Little Owls	Outcomes are enhanced for tamariki when whānau are engaged in their education.	ECE
PS4	Enhance rangatahi Client Voice systems	Client voice supports quality decision making that meets the needs, goals, and aspirations of rangatahi.	CYCS/ECE
PS5	Leverage technology to support tāngata whaikaha needs	Continued delivery of technology systems and projects including Nurse Call systems, IOT and assistive technology.	HAS
PS6	Increase rehabilitation, therapy and activity choices for tāngata whaikaha	Engagement with the people we support informs our drive to deliver more options and choice.	HAS
PS7	Increase in philanthropic support by 10%.	Support key projects including Little Owls Preschool, Diversional Therapy and Community Activity support.	SJGHT
PS8	Strengthen resident and staff engagement with Pastoral Services	Enhance the Pastoral Support our residents experience and strengthen staff engagement with Pastoral Services.	SJGHT
PS9	Increase Resident Voice in line with Enabling Good Lives (EGL) principles	Consumer participation and engagement supports our ability to meet the needs of the people we support.	HAS

OUR MISSION:

To continue the healing Mission of Jesus.



Manaakitanga
Hospitality



Aroha
Compassion



Whakaute
Respect



Tika
Justice



Hiranga
Excellence

OUR VALUES:

OUR VISION:

We are recognised for care that provides healing, hope and a greater sense of dignity, especially to those most in need.