Strategic Plan 2021 – 2025 Strategic Priorities



The key initiatives for FY25 - from 1 July 2024 to 30 June 2025.

3. Services Profile

We are financially sustainable through diversity of revenue streams and stewardship of our resources. This is achieved alongside a strong focus on social responsibility and partnering with stakeholders.

OBJECTIVES

- · Growth of Health and Ability Services
- · Growth of Community, Youth and Child Services where we have scale
- · Strategic discernment of service opportunities
- Strategic service innovation
- · Stakeholder partnerships are collaborative
- · Integration of social and environmental concerns in business operations

MEASURES OF SUCCESS

- · EBITDA greater than 7.5%
- · Increased capacity at Health and Ability Services,
- · Health and Ability Services, Northern at 100%
- · Growth for Community, Youth and Child Services
- · Demonstrated social responsibility
- · Stakeholder relationships developed and maintained
- · Demonstrated voice in national sector forums
- · Full enrolment at Little Owls



#	INITIATIVE	RATIONALE	SPONSOR
SP1	Explore opportunities to expand residential care capacity	Evaluate opportunities to expand to meet demand and changing needs of sector whaikaha.	HAS
SP2	Continue to work to address pay disparity across CYCS	Pay equity has created disparity across the CYCS workforce that will impact recruitment and retention of staff	CYCS
SP3	Explore justice and housing sector service opportunities	New government priorities could see additional opportunities that lead to growth	CYCS
SP4	Implement Catholic Mission and heritage resources across SJGHT	Enhance our unique identity within the community, and enrich the experiences of those we serve.	SJGHT
SP5	Support community and sustainability actions	Sustainability actions and partnerships are socially and environmentally responsible	CYCS
SP6	Implement Brand Review Project	Following the Brand Research Project a brand review project will provide the foundations of credibility and trust with all our stakeholders.	SJGHT
SP7	Network agency supports to ensure positive learning outcomes for tāmariki	Agency supports alongside Early Childhood Education improves overall outcomes for tāmariki	ECE
SP8	Develop SJGHT environmental sustainability plan 2025 – 2030	Establishing a plan will support our ability to reduce emissions, build resilience and improve.	SJGHT
SP9	Align with My Home My Choice and UNCRPD recommendations	Align our current and future delivery of residential care and support services with tangata whaikaha needs and the expectations of the sector.	HAS
SP10	Enhance Outpatient Rehabilitation and Therapy	Increase community rehabilitation support clients at The Granada Centre to increase access to our specialised multidisciplinary team.	HAS
SPII	Achieve EBITDA to total revenue of 7.5%	Aiming to increase revenue supports our sustainability and ability to reinvest in our people and service development.	SJGHT

OUR MISSION:

To continue the healing Mission of Jesus.





Respect





Hiranga Excellence

OUR VISION:

We are recognised for care that provides healing, hope and a greater sense of dignity, especially to those most in need.

Tika Justice